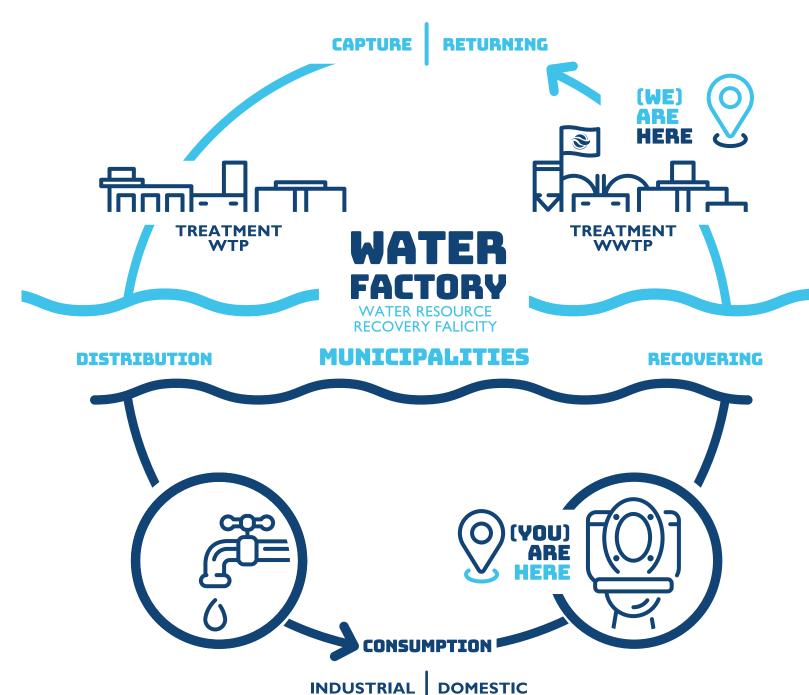
# **URBAN WATER CYCLE**

**MANAGEMENT:** THE ROLE OF WE EACH PLAY



## LEARN ABOUT ....

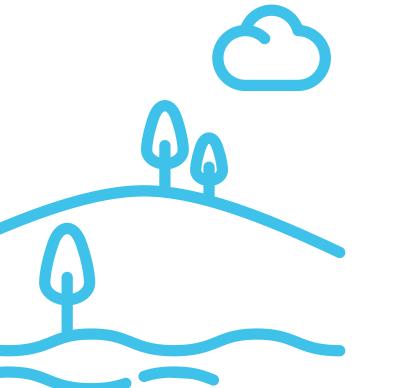
OUR WATER RESOURCE **RECOVERY FACILITIES** 

# INVOLUE...

ENGAGE, CONNECT, **INFORM** 

## PARTICIPATE...

SHARE, RAISE AWARENESS





CONSERVE, PRESERVE, PROTECT, VALUE



ÁGUAS DO

TEJO ATLÂNTICO

Grupo Águas de Portugal

# **A NEW**

WATER RESOURCE RECOVERY FALICITY

GENERATION OF RESOURCES

# **WHO WE ARE**

WE HOLD RESPONSIBILITY FOR THE SUSTAINABLE MANAGEMENT OF THE URBAN WATER CYCLE

WE ARE THE LARGEST WASTEWATER **COLLECTION AND TREATMENT COMPANY IN PORTUGAL SERVING** 23 MUNICIPALITIES THROUGHOUT THE **GREATER LISBON AND WESTERN REGIONS** AND OVER TWO MILLION INHABITANTS.

The water circulating in nature never varies The water circulating in nature never varies across the continuous cycle between the earth's surface and the atmosphere. After ensuring its utilisation whether for human consumption or for productive activities, Águas do Tejo Atlântico then undertakes its appropriate treatment before returning the water to rivers and the sea under environmentally safe conditions and thus allowing it to resume its natural cycle.

Water is a finite resource, spread across five continents. Through new solutions and technologies, Águas do Tejo Atlântico is able to recycle used water, transforming and valuing it as new water (água+) applicable to multiple purposes.

Water is a resource-rich raw material. Águas do Tejo Atlântico generates new resources by enhancing the by-products of its activities and thereby contributing to fostering the circular economy.

We all gain not only a better environment but also a quality of life, for everyone!



WHERE **WE ARE** 

**ALCOBAÇA** 

**RIO MAIOR** SINTRA

**TORRES VEDRAS** 

VILA FRANCA DE XIRA

**ALENQUER AMADORA** ARRUDA DOS VINHOS AZAMBUJA **BOMBARRAL** CADAVAL CALDAS DA RAINHA CASCAIS LISBOA LOURES LOURINHÃ MAFRA NAZARÉ ÓBIDOS **ODIVELAS OEIRAS** PENICHE

ÁGUAS DO TEJO ATLÂNTICO CONTRIBUTES BOTH TO THE CIRCULAR ECONOMY AND **TO A BLUER PLANET!** 

> In wastewater treatment, nothing gets lost and everything takes on new value.

SOBRAL DE MONTE AGRAÇO

The Circular Economy is complementary to the linear economy. The wastewater treatment process endows new value on wastes through applying innovation to transform them into by-products that promote Reuse, Recovery and Recycling (the 3R), thus ensuring the more efficient management of natural resources.

Hence, we all win! Not only a better environment but also a better quality of life for its population!











SUPPORTED BY

Avenida de Ceuta

1300-254 Lisboa





Fábrica de Água de Alcântara







# **EFFICIENT WATER USE**

**EVERYONE'S CONTRIBUTION** IS ESSENTIAL

#### **REDUCE WATER CONSUMPTION! REUSE IT** WHENEVER POSSIBLE.

**USE ONLY THE WATER YOU NEED.** 

IN THE END, WE RECYCLE TO GIVE WASTEWATER NEW VALUE!

**BY CHANGING ATTITUDES AND ADOPTING** MORE SUSTAINABLE HABITS IN OUR DAILY LIVES, WE CAN ALL CONTRIBUTE TO **EFFICIENT WATER USAGE AND** PRESERVING THE ENVIRONMENT.

### **DID YOU KNOW THAT...**

■ ABOUT 60% OF DAILY DOMESTIC WATER CONSUMPTION GOES TO **BATHING AND TOILET FLUSHING AND WITH ONLY 1% USED FOR** 

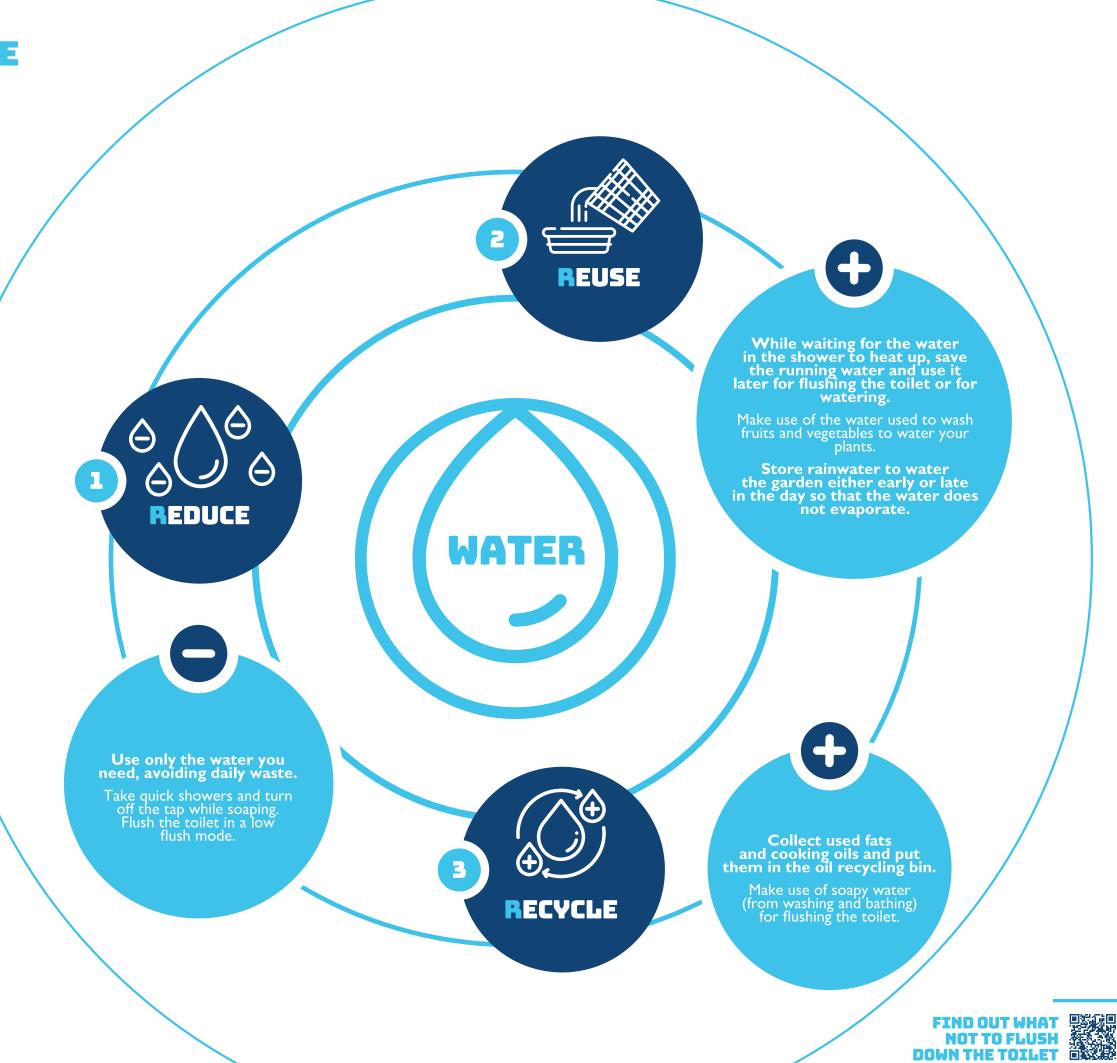
■ A DRIPPING TAP CAN WASTE **UP TO 25 LITRES A DAY?** 

**■ EACH FLUSH OF THE TOILET CONSUMES** 10 TO 15 LITRES OF WATER?

■ A 5-MINUTE SHOWER CAN USE **UP TO 100 LITRES OF WATER?** 

ONE LITRE OF OIL CONTAMINATES UP TO ONE MILLION LITRES OF WATER?

**■ THERE ARE MORE PEOPLE IN THE WORLD** ■ WITH MOBILE PHONES THAN WITH TOILETS?



# **WHAT WE DO**

WE TREAT, RECYCLE AND VALUE



#### **WASTEWATER TREATMENT** PROCESS IN A WATER RESOURCE RECOVERY FACILITY

Urban wastewaters are channelled to Wastewater Treatment Plants (WWTPs) through complex networks of gravity drains, interceptors and pumping stations.

Before embarking on treatment, all the trash that has entered the wastewaters, mostly carried along by rainwater, is removed by a process called Screening. Subsequently, smaller solids are then removed through Sieving. The most common residues (grid particles) removed in this pre-treatment stage are: hairs, cotton swabs, wipes, sanitary towels, tampons, condoms, dental floss and small plastic objects and this list still continues.

Then, Grit and Grease Removal takes place through a process of sand sedimentation and scraping off the oils and fats (from the surface), which are then sent off to an appropriate final

After this pre-treatment phase, Primary Sedimentation takes place to remove suspended solids from the wastewaters through a solid / liquid separation operation taking place in primary clarifiers.

In the Biological Treatment phase, aeration establishes the ideal conditions for the growth of microorganisms that then degrade the main pollutants in the wastewater. The flocs formed in the biological reactor are sent to Secondary Sedimentation as they hold enough weight to settle at the bottom of the clarifier with the treated and clarified waters

When dealing with sensitive waters reception areas, we also need to remove nutrients, such as nitrogen and phosphorus, to avoid eutrophication phenomena.

Disinfection then allows for the reutilisation of treated waters for different purposes, including discharge into the water sources serving for bathing, recreational and agricultural purposes. In this phase, the clarified water is subject to prior filtration, after which it is also disinfected by ultraviolet (UV) radiation or chlorine to eliminate any pathogenic microorganisms still present in the water.

The (bio)lamas, the sludges resulting from this processare also subject to treatment, through thickening a dewatering for later agricultural recovery and composting Additionally, the Biogas produced during the anaerol digestion of sludge is also subject to exploitation.



































REUSE

to generate new value.

his recycled water may

AT ÁGUAS DO TEJO ATLÂNTICO,

WE CREATE AND VALUE NEW (BY)PRODUCTS

FROM THE RECYCLING OF TREATED WASTEWATERS.

Once treated, the sludges resulting from the treatment during sludge treatment process are excellent agricultural fertilizers.



#### RETURN

#### **TREATED WASTEWATER**



**AGRICULTURE** Irrigation of agricultural fields

**INDUSTRY** 

HVAC Systems and equipment washing

**CITIES** 

Watering green spaces and golf courses and washing

streets and equipment



**BIOLAMAS** Sludge recovery for agriculture and composting

RECOVER

**PRODUCTS** 

**WE ADD VALUE...** 

production of energy.













# **WE ADD VALUE**

WASTEWATER A RESOURCE-RICH IN RAW MATERIALS











New products are under

#### TO RECEIVING WATERS



**BY PRESERVING** 

#### THE ENVIRONMENT Protection of ecosystems and conservation of habitats









BY BENEFITING **POPULATIONS** 

Rediscovering the sea and rivers as places for sport and leisure